

# Project Coversheet

## [1] Ownership & Status

**UPI:** 11735

**Core Project Name:** City wayfinding – Introduction of Legible London

**Programme Affiliation** (if applicable): LIP Corridors & Neighbourhoods

**Project Manager:** George Wright

**Definition of need:** The City's existing wayfinding system contains out of date information and is not being maintained. It does not reflect access best practice for visibility and legibility and the City risks failing to fully comply with its equality duty where signage does not conform to access best practice.

### **Key measures of success:**

- 1) The introduction of a multiple award-winning wayfinding system across the Square Mile.
- 2) Delivery of Corporate Plan and Cultural Strategy outcomes by ensuring the City is physically well-connected, people are safe and feel safe and enjoy good health and wellbeing; something that walking is known to improve.
- 3) Better-connections with surrounding boroughs due to a well-designed, user-friendly maps that provide a consistent message.
- 4) An improved visitor experience, helping people to navigate between key City destinations such as Culture Mile and new Crossrail stations.

**Expected timeframe for the project delivery:** At Gateway 5, the timeframe was February 2019-April 2020. The actual timeframe for project delivery was May 2019-September 2021. The principal reason for the delay was poor performance by TfL's framework contractor responsible for manufacture and installation of Legible London signage. COVID 19 also contributed to delivery delays.

**Key Milestones:** May-September 2019: Removal of old signage. November 2019-September 2021: Phased installation of new signage.

**Are we on track for completing the project against the expected timeframe for project delivery?** N/A.

**Has this project generated public or media impact and response which the City of London has needed to manage or is managing?** No.

## [2] Finance and Costed Risk

### **Headline Financial, Scope and Design Changes:**

**'Project Proposal' G2 report (as approved by SWC and PSC 4/16):**  
Indicative budget of £2.6m. Proposal to review City's existing signage.

### **'Options Appraisal' G3/4 Report (as approved by SWC and PSC 12/17):**

- Total Estimated Cost: £3.2m
- Spend to date: £103k
- Resources to reach next Gateway: £435k
- Costed Risk Against the Project: n/a
- Estimated Programme Dates: April 2018-July 2019

**G5 Authority to Start Work (Delegated approval November 2018):**

- Total Estimated Cost: £2.5
- Resources to reach next Gateway: £2.1m
- Spend to date: £264k
- Costed Risk Against the Project: £227k
- CRP Requested: 0
- CRP Drawn Down: 0
- Estimated Programme Dates: February 2019-April 2020.

**Total anticipated on-going commitment post-delivery [£]:** A commuted sum of £97k has been released to highways to support maintenance of new signage.

**Programme Affiliation [£]:** n/a